

Can't pay your energy bill?

WHAT YOU NEED TO KNOW

¿No puede pagar sus cuentas de energía?

LO QUE USTED DEBE SABER

LIHEAP & USF INCOME LIMITS

NORMAS DE INGRESO PARA USF

Household Size	Monthly Gross Income*
Tamaño de familia	Límites mensuales de ingreso bruto*
LIHEAP	
1	\$ 1,980
2	\$ 2,670
3	\$ 3,360
4	\$ 4,050
5	\$ 4,740
USF	
1	\$ 1,733
2	\$ 2,337
3	\$ 2,940
4	\$ 3,544
5	\$ 4,148

* Gross income is income before taxes.

* Ingreso bruto es ingreso antes de las deducciones de impuestos.

Note: For household sizes greater than 5, visit pseg.com/help
Por favor apunte: Para familias mayor de 5, visite a pseg.com/ayuda

If you continue to have problems paying your PSE&G bills call or visit:

Si continua teniendo problema pagando su factura de PSE&G llame o visite:

Credit and Collection: 1-800-357-2262

General Questions: 1-800-436-PSEG (7734)

pseg.com/help • pseg.com/ayuda



Scan to learn more about these programs.

Escanear aquí para aprender más de estos programas.

HELP IS AVAILABLE FOR EVERYONE

Low Income Home Energy Assistance Program (LIHEAP)

• 1-800-510-3102 (Monday - Sunday, 9 am - 9 pm)

Deadline Extended to May 31, 2017

LIHEAP helps income eligible households pay their winter heating bills. You may qualify even if your heat is included in the rent. You must meet the income limits and should reapply each year.

Universal Service Fund (USF) • 1-800-510-3102

(Monday - Sunday, 9 am - 9 pm)

USF helps make energy bills more affordable for low-income customers. If you're eligible, USF can lower the amount you have to pay for your gas and electric bills. **USF applications accepted all year.**

[LIHEAP and USF Program income limits are on this page.](#)

NJ Lifeline Program • 1-800-792-9745

A \$225 yearly credit on your electric or gas bill for customers 65 years old or disabled adults over the age of 18 who receive a Social Security Disability benefit. Customer income must not exceed \$26,655 if single or \$32,680 if married.

NJ Lifeline applications accepted all year.

If you currently receive LIHEAP and/or USF you are not eligible for TRUE, PAGE or NJ SHARES.

Temporary Relief for Utility Expenses (TRUE) and Payment Assistance Gas and Electric (PAGE) • 1-855-465-8783

TRUE and PAGE provide annual assistance payment to moderate income households. Customers can receive a grant up to \$750 per utility for each program (depending on the balance owed) toward their PSE&G bill.

NJ SHARES • 1-866-NJSHARES (657-4273)

NJ SHARES provides energy assistance to moderate and fixed-income households experiencing a financial crisis. Customer can receive a grant of up to \$1,200 (depending on the balance owed).

TRUE, PAGE and NJ SHARES accept applications all year. To apply online visit njpoweron.org for TRUE, PAGE and njshares.org for NJ SHARES.

For program guidelines and income limits for TRUE, PAGE and NJ SHARES visit pseg.com/help.

• To get an application for these programs visit your local PSE&G customer service center or pseg.com/help.

HAY AYUDA DISPONIBLE PARA TODOS

Programa de Asistencia de Energía en los Hogares de Bajos Ingresos (LIHEAP) • 1-800-510-3102 (Abierto de lunes a domingo de 9 am a 9 pm)

Fecha límite extendida al 31 de mayo de 2017

LIHEAP puede ayudar a pagar la calefacción en el invierno si cumple con los límites de ingresos del hogar. También puede ser elegible si su calefacción esta incluida en la renta que paga cada mes.

Fondo de Servicio Universal (USF) • 1-800-510-3102 (Abierto de lunes a domingo de 9 am a 9 pm)

USF hace que las facturas de energía sean más económicas para cliente de bajos recursos. USF puede ayudarle a bajar la cantidad que paga por sus facturas de electricidad y gas si califica. **USF acepta solicitudes durante todo el año.**

Los límites de ingresos de los programas de LIHEAP y USF están en esta página.

Programa de Crédito NJ Lifeline • 1-800-792-9745

Un beneficio anual de \$225 es disponible para envejecientes que tengan 65 años o adultos incapacitados de 18 años que reciban beneficios de Seguro Social por Incapacidad. NJ Lifeline puede ayudar a pagar las facturas de electricidad y de gas si los ingresos para una persona sola no son mas de \$26,655 y una casada no son mas de \$32,680. **Solicitudes para NJ Lifeline disponibles todo el año.**

Usted no califica a los programas de TRUE, PAGE o NJ SHARES si está

recibiendo LIHEAP y/o USF.

El Programa de Alivio Temporal para Gastos de Servicios Públicos (TRUE) y Programa de Ayuda con su Factura de Gas y Electricidad (PAGE) • 1-855-465-8783

Los programas de TRUE y PAGE están destinados a ayudar anualmente los hogares con bajos a moderados ingresos. Clientes pueden recibir un beneficio de hasta \$750 por cada compañía de utilidades dependiendo del saldo en la cuenta de PSE&G.

NJ SHARES • 1-866-NJSHARES (657-4273)

El Programa de NJ SHARES provee asistencia de energía para hogares de ingreso fijo o modico que este pasando por una crisis financiera. Clientes pueden recibir un beneficio de hasta \$1,200 dependiendo del saldo en su cuenta de PSE&G.

TRUE, PAGE y NJ SHARES están disponible todo el año. Para solicitar en línea visite njpoweron.org a TRUE, PAGE y njshares.org a NJ SHARES.

Visite pseg.com/ayuda para revisar la tabla con los límites de ingresos para los programas de TRUE, PAGE o NJ SHARES.

• Visite su centro de servicio al cliente de PSE&G más cerca a su hogar para obtener una solicitud o visite el sitio del Web: pseg.com/ayuda.



BERGEN COUNTY

Greater Bergen Community Action Inc. ♦

316 State St., Hackensack, NJ 07601
(201) 488-5100, ext 7008
Mon., Wed., Thurs 9 - 3 pm
Tues. & Fri. Drop off only; Thurs. 4:30 - 7 pm

Greater Bergen Community Action Inc. at PSE&G Hackensack CSC

214 Hudson Street, Hackensack, NJ 07601
Mon., Wed, Thurs. 9 am - 3 pm

BURLINGTON COUNTY

Burlington County CAP

1 Van Sciver Park Way, Willingboro, NJ 08046
(609) 835-2464
Mon. – Fri. 9 am - 5 pm

CAMDEN COUNTY

Camden County Council on Economic Opportunity (OE0) ♦

Point Plaza, 5287 Route 70, Suite A
Pennsauken, NJ 08109 ♦
(856) 910-1180
Mon. – Fri. 9 am - 5 pm
or
538 Broadway, Camden, NJ 08103 (856) 964-6887
(Application pick up/drop off only)
Mon. – Fri. 9 am - 1 pm; 2 - 4 pm

Hispanic Family Center of Southern NJ, Inc.

2700 Westfield Avenue, Camden, NJ 08105
(856) 541-2717
Mon., Tues., Wed., Fri. 8:30 am - 4:30 pm;
Thurs. 8:30 am - 7 pm

ESSEX COUNTY

La Casa de Don Pedro

317 Roseville Avenue, Newark, NJ 07107
(973) 485-0795 or (973) 485-9984
Mon., Tues., and Thurs. 9 am - 4 pm; Wed. 9 am - 6 pm
Closed on Fridays and last week of each month
Drop off: Mon-Fri 9 am - 5 pm
or
600 Central Avenue, East Orange, NJ 07018
Mon., Tues.Thurs. 9 am - 4 pm; Wed. 9 am - 6 pm
Closed on Fridays and last week of each month
Mail applications to: La Casa de Don Pedro,
P.O. Box 7118, Newark, NJ 07107

La Casa de Don Pedro at PSE&G Newark CSC

80 Park Plaza, Newark, NJ 07102
Mon., Wed., Fri. 8:30 am - 4 pm
Maximum 50 clients daily for application drop-off

La Casa de Don Pedro at PSE&G West Orange CSC

59 Main Street, West Orange, NJ 07052
Mon., Wed., Fri. 8:30 am - 4 pm
Maximum 50 clients daily for application drop-off

GLOUCESTER COUNTY

Gateway CAP

901 North Delaware Street, Paulsboro, NJ 08066
(856) 423-0040
Mon., Tues., Thurs., Fri. 9 am - 3:30; Closed Wednesday

Hispanic Family Center of Southern NJ, Inc.

21 Delaware St., Woodbury, NJ 08096
(856) 848-7150
Mon., Wed., Fri. 9 am - 5 pm; Tues. & Thurs. 10 am - 6 pm

HUDSON COUNTY

Bayonne Economic Opportunity Foundation (BE0F)

555 Kennedy Boulevard, Bayonne, NJ 07002
(201) 437-7222
Mon. - Thurs. 8:30 am - 4 pm; Fri. 8:30 am - 3:30 pm

BE0F at PSE&G Bayonne CSC

608 Broadway, Bayonne, NJ 07002
Mon. – Fri. 9 am - 3 pm

P.A.C.O. Main Office ♦

346 Central Avenue, Jersey City, NJ 07307
Mon., Wed., Fri. 9 am - 4 pm; Tues. & Thurs. 9 am - 4 pm
(201) 217-0583; Toll Free after hours 1-844-722-6432

P.A.C.O. at PSE&G Jersey City CSC

35 Journal Sq., Suite #2, Jersey City, NJ 07306
(corner of Bergen Ave. & Newkirk St)
Mon., Wed., Fri. 9 am - 4 pm; Tues. & Thurs. 9 am - 4 pm

P.A.C.O. at Union City CSC

4808 Bergenline Avenue, Union City, NJ 07087
Mon., Wed., Fri. 9 am - 4 pm; Tues. & Thurs. 9 am - 4 pm

HUNTERDON COUNTY

NORWESCAP, Inc.

84 Park Ave. E104, Flemington, NJ 08822
908-782-0612
Mon., Tues., Thurs., Fri. 9 am - 12 pm & 1 - 3 pm;
Closed Wed.
Mail applications to: NORWESCAP, Inc.
350 Marshall Street, Phillipsburg, NJ 08865

MERCER COUNTY

Mercer County Administration ♦

640 S. Broad Street, Room 429, Trenton, NJ 08650
(609) 989-6959
Mon., Tues., Thurs., Fri. 8:30 am - 4:00 pm
Wed. 8:30 am – 6:30 pm

Mercer County Administration at Mercer County Connections

Hamilton Square Shopping Center
Highway 33 at Paxson Avenue, Hamilton, NJ 08690
By appointment Tues. & Thurs. 10 am-12 noon
Call to set up appointment 609-989-6858

MIDDLESEX COUNTY

Puerto Rican Action Board (PRAB) ♦

90 Jersey Avenue, New Brunswick, NJ 08901
(732) 828-4541
Mon. – Fri. 9 am - 3 pm
or
313 State Street, 3rd Floor, Perth Amboy, NJ 08861
Mon. – Fri. 9 am - 3 pm

or
100 Cooke Ave., Carteret, NJ 07008

Wed. 9 am - 6pm & Friday 9 am - 5 pm *Only*

FOR ALL LOCATIONS: Applications accepted via walk-in or drop-off only

MONMOUTH COUNTY

Affordable Housing Alliance (AHA)

20 Gibson Place, Suite 200, Freehold, NJ 07728
(732) 389-2204
Mon. 9 am - 6 pm; Tues. – Fri. 9 am - 4 pm

or
59 Broad Street
Eatontown, NJ 07724
Mon. Wed. & Fri. 9 am - 4 pm; Tues. 9 am - 6 pm

MORRIS COUNTY

Morris County Org. for Hispanic Affairs, Inc. ♦

95-97 Bassett Highway, Dover, NJ 07801
(973) 366-1131 or (973)366-9025
Mon. Wed. Thurs. – Fri 9 am - 5 pm; Tues. 9am – 7 pm
First Sat. of month 9 am – 12 noon

(City of Morristown only)

45 Clyde Potts Ct., Morristown, NJ 07960
(973) 644-5627 or (973)644-4884
Mon. Tues.,Thurs. Fri 9 am - 4 pm Closed Wed.

PASSAIC COUNTY

County of Passaic Division of Weatherization and Home Energy

Totowa Business Center; 930 Riverview Drive, Suite 250,
Totowa, NJ 07512
(973) 569-4032
Mon., Wed., Thurs. 9 am - 3:30 pm; Tues. 9 am - 7pm
Drop off: Fri. 9 am - 3:30 pm

Passaic County One-Stop Building

200 Memorial Drive
Paterson, NJ 07505 (corner of Ellison St. & Memorial Dr.)
Mon. – Thurs. 9:30 am - 3:30 pm;
Drop off: Fri. 9 am - 3:30 pm

Passaic City Hall

330 Passaic Street; Passaic, NJ 07055
Mon. – Thurs. 9:30 am - 3:30 pm;
Drop off: Fri. 9 am - 3:30 pm

SOMERSET COUNTY

NORWESCAP, Inc.

120 Finderne Ave., Bridgewater, NJ 08807
908-689-3033
Mon. – Fri. 9 am - 3 pm
Mail Applications to: NORWESCAP
350 Marshall Street, Phillipsburg, NJ 08865

UNION COUNTY

PROCEED, Inc. ♦

1122 E. Grand St., Elizabeth, NJ 07201
(908) 351-7727
Mon. – Fri. 8:30 am – 3:30 pm
(Drop off in main lobby) Mon. – Fri. 8:30 am to 8 pm
or
120 West 7th Street, Suite 217, Plainfield, NJ 07060
Mon. & Wed. *Only* 9 am - 3 pm
Mail applications to:1126 Dickinson St., Elizabeth, NJ 07201

CSC – Customer Service Center

♦ Applications must be mailed to this address within the county.

Solicitudes tiene que ser enviadas a esta dirección en el condado que vive.