



FOR RELEASE

Prepared for Ice, Wintry Mix

PSEG is committed to working safely to restore potential power outages and providing excellent service

(NEWARK, N.J. – February 3, 2022) PSEG is prepared for the freezing rain, sleet and snow forecast to begin tonight through most of Friday, particularly in northern areas of New Jersey. These conditions may cause tree limbs to break and pull down wires, causing outages.

“Ice buildup on power lines is always a concern, as is the safety of our employees who must work in slippery conditions,” said Jack Bridges, vice president, Electric Operations for PSEG. “We know how important it is for our customers to have power during the coldest winter months and we encourage anyone who experiences an outage to let us know immediately.”

PSEG has additional personnel ready to respond, and is performing system and logistics checks to ensure the availability of critical materials, fuel and other supplies. PSEG [prepares year-round](#) for extreme weather to maintain reliable service for our customers.

COVID-19-related storm processes have been adjusted to continue to keep the health and safety of employees and customers at the forefront, even during these unusual times.

The safety of PSEG’s customers and employees is the company’s top priority. We ask that customers remain in their homes while crews are working nearby. If customers must speak with our crews, we ask that they practice responsible physical distancing, and remain at least 6 feet away to help ensure the health of everyone involved. For more information about how PSEG continues to live up to its commitments during the pandemic, please visit pseg.com/COVID19. PSEG thanks our customers for their patience as we operate under these unusual circumstances to safely restore power as quickly as possible.

Customers should prepare, be cautious and stay alert to their surroundings during and after storms. Review storm preparation tips at <https://nj.pseg.com/safetyandreliability/stormsafety>.

Customer safety:

- [Downed wires](#) should always be considered “live.” Stay at least 30 feet away from downed wires, and don’t go near the pole or anything touching the line. Immediately contact PSEG, at [1-800-436-PSEG \(7734\)](tel:1-800-436-PSEG) via mobile app or our website, to report downed wires and dial 911 if an immediate hazard exists.
- Electric current passes easily through water and wet snow/slush, so stay away from downed electrical wires. Don't drive over – and don't stand near – downed wires.

- Downed wires can potentially be hidden in standing water and snow. If you encounter large pools of standing water, stop, back up and choose another path.
- To prevent carbon monoxide poisoning, do not run any gasoline-powered generators in a garage or any other enclosed space.
- If you are on life-sustaining medical equipment, ensure that you alert PSE&G in advance and notify your local police and fire departments. For more information, visit www.pseg.com/life.
- If you experience “no heat” or are having trouble with your heating appliance, please make an appointment by calling 1-800-350-PSEG (7734) or schedule online at nj.myaccount.pseg.com.

Stay connected:

- Download the [PSE&G mobile app](#) to report outages and receive information on restoration times, crew locations and more.
- Register for MyAlerts to receive text notifications at pseg.com/outagecenter.
- Report an outage and receive status updates by texting OUT to 4PSEG (47734). You can also report your outage through our app, website at pseg.com/myaccount or with your voice using the Amazon Alexa or Google Assistant[[ij](#)] app on your smartphone.
- Follow PSE&G on [PSEG on Facebook](#) and Twitter [@PSEGdelivers](#) for updates before, during and after the storm.
- Visit PSE&G’s Outage Map for the latest in outage info, restoration times and crew locations across New Jersey at pseg.com/outagecenter.
- To report an outage by phone, call PSE&G at [1-800-436-PSEG \(7734\)](tel:1-800-436-PSEG) or use our web chat feature at pseg.com/myaccount.

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PSE&G

Public Service Electric & Gas Co. (PSE&G) is New Jersey’s oldest and largest gas and electric delivery public utility, serving three-quarters of the state’s population. PSE&G is the winner of the ReliabilityOne Award for superior electric system reliability in the Mid-Atlantic region. In 2020, PSE&G was named the most trusted combined gas & electric utility in the East Region, by the Cogent Syndicated Brand Trust Index. PSE&G is a subsidiary of Public Service Enterprise Group Inc. (PSEG) (NYSE:PEG), a diversified energy company. PSEG has been named to the Dow Jones Sustainability Index for North America for 14 consecutive years (www.pseg.com).

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