



**FOR RELEASE**

## **Prepared for Ice, Wintry Mix**

*PSE&G is committed to working safely to restore potential power outages and providing excellent service*

(NEWARK, N.J. – February 24, 2022) PSE&G is prepared for the freezing rain, sleet and snow forecast to begin tonight through Friday morning, particularly in northern areas of New Jersey. These conditions may cause tree limbs to break and pull down wires, causing outages.

“Slick roads and ice buildup can present serious hazards, yet we’ll respond to outages as safely and quickly as possible,” said Jack Bridges, vice president, Electric Operations for PSE&G. “We encourage customers to stay off hazardous roads and far away from downed wires.”

PSE&G has additional personnel ready to respond, and is performing system and logistics checks to ensure the availability of critical materials, fuel and other supplies. PSE&G [prepares year-round](#) for extreme weather to maintain reliable service for our customers.

COVID-19-related storm processes have been adjusted to continue to keep the health and safety of employees and customers at the forefront, even during these unusual times.

The safety of PSE&G’s customers and employees is the company’s top priority. We ask that customers remain in their homes while crews are working nearby. If customers must speak with our crews, we ask that they practice responsible physical distancing, and remain at least 6 feet away to help ensure the health of everyone involved. For more information about how PSE&G continues to live up to its commitments during the pandemic, please visit [pseg.com/COVID19](https://pseg.com/COVID19). PSE&G thanks our customers for their patience as we operate under these unusual circumstances to safely restore power as quickly as possible.

Customers should prepare, be cautious and stay alert to their surroundings during and after storms. Review storm preparation tips at <https://nj.pseg.com/safetyandreliability/stormsafety>.

### **Customer safety:**

- [Downed wires](#) should always be considered “live.” Stay at least 30 feet away from downed wires, and don’t go near the pole or anything touching the line. Immediately contact PSE&G, at [1-800-436-PSEG \(7734\)](tel:1-800-436-PSEG) via our mobile app or our website, to report downed wires and dial 911 if an immediate hazard exists.
- Electric current passes easily through water and wet snow/slush, so stay away from downed electrical wires. Don’t drive over – and don’t stand near – downed wires.
- Downed wires can potentially be hidden in standing water and snow. If you encounter large pools of standing water, stop, back up and choose another path.
- To prevent carbon monoxide poisoning, do not run any gasoline-powered generators in a garage or any other enclosed space.

- If you are on life-sustaining medical equipment, ensure that you alert PSE&G in advance and notify your local police and fire departments. For more information, visit [www.pseg.com/life](http://www.pseg.com/life).
- If you experience “no heat” or are having trouble with your heating appliance, please make an appointment by calling 1-800-350-PSEG (7734) or schedule online at [nj.myaccount.pseg.com](http://nj.myaccount.pseg.com).

### Stay connected:

- Download the [PSE&G mobile app](#) to report outages and receive information on restoration times, crew locations and more.
- Register for MyAlerts to receive text notifications at [pseg.com/outagecenter](http://pseg.com/outagecenter).
- Report an outage and receive status updates by texting OUT to 4PSEG (47734). You can also report your outage through our app, website at [pseg.com/myaccount](http://pseg.com/myaccount) or with your voice using the Amazon Alexa or Google Assistant<sup>™</sup> app on your smartphone.
- Follow PSE&G on [PSEG on Facebook](#) and Twitter [@PSEGdelivers](#) for updates before, during and after the storm.
- Visit PSE&G’s Outage Map for the latest in outage info, restoration times and crew locations across New Jersey at [pseg.com/outagecenter](http://pseg.com/outagecenter).
- To report an outage by phone, call PSE&G at [1-800-436-PSEG \(7734\)](tel:1-800-436-PSEG) or use our web chat feature at [pseg.com/myaccount](http://pseg.com/myaccount).

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### **PSE&G**

*Public Service Electric & Gas Co. (PSE&G) is New Jersey’s oldest and largest gas and electric delivery public utility, serving three-quarters of the state’s population. PSE&G is the winner of the ReliabilityOne Award for superior electric system reliability in the Mid-Atlantic region. In 2020, PSE&G was named the most trusted combined gas & electric utility in the East Region, by the Cogent Syndicated Brand Trust Index. PSE&G is a subsidiary of Public Service Enterprise Group Inc. (PSEG) (NYSE:PEG), a diversified energy company. PSEG has been named to the Dow Jones Sustainability Index for North America for 14 consecutive years ([www.pseg.com](http://www.pseg.com)).*

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